

## SEECLICKFIX



## FIRE PREVENTION



## TRICK OR TREAT



## HOLIDAY PARADE



## A MESSAGE FROM THE MAYOR

Dear Residents,

The Village of Lake Villa is excited to announce the implementation of a new service request system called SeeClickFix. This allows the public to easily submit a request for service, interact with the Village and receive updates on the status of their request. While the Village works diligently to be as proactive as possible, there are instances where services needing the Village's attention are reported by the public. An example of these include a pothole, a damaged sidewalk, missed garbage pick-up, or a street light outage.

Now, residents have the ability to submit a request for service from your computer, from your smart phone, or through Facebook any time of the day or night. You, of, course still have the ability to call or come into the Village Hall.

Submitting a service request through the mobile app, would allow you to use your current location to identify the location of the service request and also allows you to use your camera to upload a picture, if you would like to use one. The service request system also allows the Village to provide community notifications to you in the event of a severe storm, road closures, water main break or other emergencies. You can access this feature by downloading the app or by going to the Village's website and signing up through SeeClickFix.

Included in this newsletter is additional information on the new service request system. Please read through it for the best way for you to access it. I hope this provides another tool to make Lake Villa a great place to live and work.

Respectfully,

Jim McDonald  
Mayor

## WHAT'S HAPPENING AROUND THE VILLAGE

### FALL CLEAN UP

Waste Management performs two yard waste collection programs within the Village at no extra charge. Below are the details of the programs.

### BRANCH PICKUP

Waste Management collects branches on your normal garbage day. Branches must be bundled and tied together in no longer than four foot lengths and should not weigh more than fifty pounds. An unlimited amount of bundles may be placed at your curb for collection.

### LEAF VACUUMING

Waste Management will pick up leaves weekly, beginning October 18th through November 27th. Residents are asked to rake leaves to the curb by Monday morning, for pickup by Waste Management that week. Leaves must be raked to within five feet of the curb and should not be placed in the gutter or street. Leaves should be raked in a narrow long line with the back of the pile no further than 4 feet from the curb. No twigs/branches allowed in leaves. Please keep the leaf pile away from the mailbox. Leaves will be picked up weekly, but not necessarily on your trash pickup day.

*Note: Dates may be adjusted based on weather.*

### TRICK OR TREAT

Halloween Trick or Treat hours will be on Sunday, October 31st, from 4 - 7 pm.

## SEEClickFix

The Village of Lake Villa announces the use of SeeClickFix which is a service request system. The Village of Lake Villa will be using this new request system to connect with residents when reporting requests or issues around town.

A resident can submit service requests, then receive notifications when your service request has been updated. Follow specific locations where you want to help be part of the fix, for example; clean-up a park, shovel out a neighbor and more. Residents can report a request 24/7.

You can report these requests on our website at [www.lake-villa.org](http://www.lake-villa.org) or on our Village of Lake Villa Facebook page. You can also download the SeeClickFix app on your mobile device from Google Play or in the AppStore.



SeeClickFix is the fastest, easiest way for you to submit non-emergency requests to your community, stay updated, and initiate change in your community.



Powered by SeeClickFix



## GENERAL INFORMATION

Lake Villa Fire Protection District

# Fire Prevention Week 2021

October 3rd -9th

Learn the  
**Sounds**  
of Fire Safety™

What is your alarm  
telling you?



[firepreventionweek.org](http://firepreventionweek.org)

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## FOLLOW THE VILLAGE ON SOCIAL MEDIA

Like us on Facebook and follow us on Twitter for news and updates:



@VOLakeVilla



@VillageofLakeVilla



Village of Lake Villa

## OPEN BURNING

Pursuant to Village Ordinance, open burning is prohibited within the corporate limits of the Village. The open burning ban includes leaves, yard waste, garbage and tires. Residents conducting an open burn in violation of this Ordinance may be ticketed.

## RENTAL UNIT INSPECTIONS REQUIRED

Do you rent out your home or commercial building? To ensure that rental dwelling units are habitable and safe for tenants, a building and life safety inspection is required before a new tenant can occupy the rental unit. This effort includes the owners of these units obtaining a certificate of occupancy from the Village of Lake Villa. For more information, please contact the Village at (847)356-6100.

## CALL JULIE

Know what's below. Call before you dig. Call JULIE at 800-892-0123 to ensure you don't hit an underground utility.

[WWW.LAKE-VILLA.ORG](http://WWW.LAKE-VILLA.ORG)

## HOLIDAY PARADE AND TREE LIGHTING

Lake Villa's Annual Lighted Holiday Parade will march down Cedar Avenue on November 27th. The parade will conclude with the traditional tree lighting in Lehmann Park. After the tree lighting, join us at the train station to meet Santa. Be sure to bring your cameras!

Parade entry forms will soon be available on the village website.

Parade Line-Up (participant): 4:00 pm at Palombi School

Parade Start Time: 5:00 pm at 133 McKinley Avenue, Lake Villa.

For more information, please call the Village Hall at (847) 356-6100.

### THE VILLAGE OF LAKE VILLA

[www.lake-villa.org](http://www.lake-villa.org)  
65 Cedar Avenue  
Lake Villa, Illinois 60046

Hours: Monday - Friday, 8:30 am - 4:30 pm

Village Hall	(847) 356-6100
Village Fax	(847) 356-6217
Police and Fire Emergency	911
Police Non-Emergency	(847) 356-6106
Fire Non-Emergency	(847) 356-2525

### Village Officials

<b>Mayor:</b> James McDonald	<a href="mailto:jmcdonald@lake-villa.org">jmcdonald@lake-villa.org</a>
<b>Village Clerk:</b> Mary Konrad	<a href="mailto:mkonrad@lake-villa.org">mkonrad@lake-villa.org</a>

### Village Trustees:

Allena Barbato	<a href="mailto:abarbato@lake-villa.org">abarbato@lake-villa.org</a>
Jake Cramond	<a href="mailto:jcramond@lake-villa.org">jcramond@lake-villa.org</a>
Karen Harms	<a href="mailto:kharms@lake-villa.org">kharms@lake-villa.org</a>
Kevin Kruckeberg	<a href="mailto:kkruckeberg@lake-villa.org">kkruckeberg@lake-villa.org</a>
Jeff Nielsen	<a href="mailto:jnielsen@lake-villa.org">jnielsen@lake-villa.org</a>
Tom O'Reilly	<a href="mailto:toreilly@lake-villa.org">toreilly@lake-villa.org</a>

### VILLAGE BOARD OF TRUSTEES MEETING SCHEDULE

Village Board meets the 1st and 3rd Mondays of each month.

October 4th, 2021 @ 7:00pm  
October 18th, 2021 @ 7:00pm  
November 1st, 2021 @ 7:00pm  
November 15th, 2021 @ 7:00pm

### VILLAGE HALL

Village Hall will be closed November 11th for Veteran's Day and November 25th and 26th, 2021 for Thanksgiving. Regular hours will resume the next business day.

