

REQUEST VILLAGE SERVICES FROM THE COMFORT OF YOUR OWN HOME

Have you noticed a pothole in need of repair? Weeds overgrown in a vacant lot? Sidewalks in need of repair? The Village offers an online solution that empowers residents to report issues, identify repair needs, share feedback, and ask questions of their local government leaders.

Powered by SeeClickFix, a 311 solution, you have the power to notify the Village and request services pertaining to your needs. To get stated, scan the QR Code with any smartphone to visit the online request portal. Simply select your location and then log the type of request or assistance you need. Your request will be sent directly to a Village representative who can help resolve your issue.



Any requests not specifically listed on the request form should be reported to the Village at 847-356-6100. All inquiries will be answered as quickly as possible. **For emergency matters, please call 9-1-1.**

THE VILLAGE OF LAKE VILLA

www.lake-villa.org
65 Cedar Avenue
Lake Villa, Illinois 60046

Hours: Monday - Friday, 8:30 am - 4:30 pm

Village Hall	(847) 356-6100
Village Fax	(847) 356-6217
Police and Fire Emergency	911
Police Non-Emergency	(847) 356-6106
Fire Non-Emergency	(847) 356-2525

Village Officials

Mayor: James McDonald jmcdonald@lake-villa.org
Village Clerk: Mary Konrad mkonrad@lake-villa.org

Village Trustees:

Allena Barbato	abarbato@lake-villa.org
Jake Cramond	jcramond@lake-villa.org
Karen Harms	kharms@lake-villa.org
Jeff Nielsen	jnielsen@lake-villa.org
Tom O'Reilly	toreilly@lake-villa.org
Doug Savell	dsavell@lake-villa.org

VILLAGE BOARD OF TRUSTEES MEETING SCHEDULE

Village Board meets the 1st and 3rd Mondays of each month.

February 6, 2023 @ 7:00pm
February 21, 2023 @ 7:00pm
March 6, 2023 @ 7:00pm
March 20, 2023 @ 7:00pm

VILLAGE HALL

Village Hall will be closed February 20, 2023 for President's Day. Regular hours will resume the next business day.



WWW.LAKE-VILLA.ORG



Village Views

FEBRUARY 2023 - MARCH 2023

ST. PATRICK'S DAY



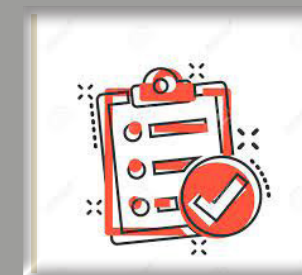
UTILITY BILLS



SNOW PLOW



LEAD SERVICE SURVEY



A MESSAGE FROM THE MAYOR

Dear Residents,

Happy New Year! Many of you may have various social media accounts and follow the Village of Lake Villa on Facebook, Twitter and Instagram. We use these social media accounts to communicate various information that may or may not be time-sensitive. Periodically, the Village reminds residents of the leaf vacuuming and branch collection schedules, best recycling practices, Village events and provides information on other Village services. The Village also releases time-sensitive information, such as inclement weather updates, road closures, changes to refuse/recycling collection, storm clean-up, information on water main breaks, and construction updates.

If you have social media accounts, please follow the Village of Lake Villa on Facebook (@villageoflakevilla), Twitter (@volakevilla), Instagram (@villageoflakevilla). If you do not have social media accounts, I encourage you to create an account on one of these three social media platforms. Social media platforms are the most effective way for the Village to provide the most up to date information to our residents. If you are not able to follow the Village on a social media platform, you may check the Village's website at www.lake-villa.org, at any time.

The Village also has a system to easily submit and track requests for service. To access this system, download the SeeClickFix app to your phone or other mobile device. A Request For Service can also be submitted via the Village's website. This system allows the Village to release community notifications via the app or via text, if you have downloaded the app or created an account on SeeClickFix. I encourage you to download this app to provide you the ability to report requests for service or to obtain emergency notifications. In the future, Notifications released here would be of an emergency nature, such as a water boil order, road closure, or weather emergency.

Respectfully,

Jim McDonald
Mayor



GENERAL INFORMATION

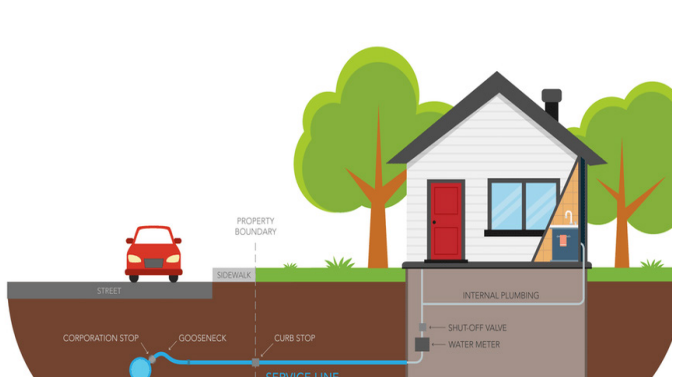
LEAD SERVICE LINE IDENTIFICATION INITIATIVE & SURVEY

Recently, the Federal Government mandated that municipalities must find out where lead services are located throughout the community to begin the process of eliminating them. Lead, unlike other drinking water contaminants, is usually not present in the drinking water source. It results from the distribution system or on-site plumbing itself. Lead gets into water at the tap when water corrodes lead in pipes, fixtures, and solder. The most impactful way to reduce the risk of exposure to lead in drinking water is to remove the lead service line that brings water to your home from the water main.

To find out if you have a copper, lead, or galvanized steel service on your property, you can perform a test on the water service line where it connects to the water meter to determine the material of the water service line on your property.

The Village of Lake Villa is surveying all homes to identify existing lead service lines. Please complete the brief Water Service Line Material survey to determine the material composition of your water lines by using the QR code below.

For any questions please call the Village at 847-356-6100.



FOLLOW THE VILLAGE ON SOCIAL MEDIA

Like us on Facebook and follow us on Twitter for news and updates:



@VOLakeVilla



@VillageofLakeVilla



Village of Lake Villa

WHAT'S HAPPENING AROUND THE VILLAGE

OPEN BURNING

Pursuant to Village Ordinance, open burning is prohibited within the corporate limits of the Village. The open burning ban includes leaves, yard waste, garbage, and tires. Residents conducting an open burn in violation of this Ordinance may be ticketed.

RENTAL UNIT INSPECTIONS REQUIRED

Do you rent out your home or business? To ensure that rental dwelling units are habitable and safe for tenants, a building and life safety inspection is required before a new tenant can occupy the rental unit. This effort includes the owners of these units obtaining a certificate of occupancy from the Village of Lake Villa. For more information, please contact the Village at (847)356-6100.

CALL JULIE

Know what's below. Call before you dig. Call JULIE at 800-892-0123 to ensure you don't hit an underground utility.

SNOWPLOWING

Keep in mind that as the plows come by, snow is diverted to the curb to the right side of the plow. Snow may accumulate in the end of driveways as the plow truck passes by. Please do not shovel this snow back into the street because snow that is in the street can freeze and cause dangerous conditions. As you clean your driveway, place the snow onto your yard or the parkway to the right side as you face the street. That will help prevent the snow from being pushed back onto your driveway.

ON STREET PARKING

To help the Village be more efficient in clearing Village Streets, the Village Code prohibits parking on the street during 2 or more inches of snow.

ST. PATRICK'S DAY PARADE

Everyone is Irish during our annual St. Patrick's Day Parade. The parade will kick off on Saturday, March 11, 2023 at 12:00 noon from Palombi School and ends on Cedar Avenue at the Train Station. Applications are available on our website and in person at the Village Hall. Please return applications by Friday, March 3 to cwestman@lake-villa.org.

EASTER EGG HUNT

Our annual Easter Egg Hunt will be on Saturday, April 1, 2023 at 11 am in Lehmann Park. The Egg hunt will be broken up into age groups; 2 & under, 3-4 years old, 5-6 years old, & 7-8 years old. Don't forget to bring your Easter Baskets and cameras!

UTILITY BILL UPDATES

Beginning with the January 2023 billing cycle, residents will see changes to their bi-monthly utility bill in order to promote greater transparency regarding the individual charges that are included on the bill.

Below is an overview of the individual fees residents will now see broken down on the utility bill. While these fees are assessed on a monthly basis, since the utility bill is bi-monthly, these fees will be assessed for each month (2x monthly charge):

	Prior Rate	Rate After January 1, 2023
Water Rate	\$9.69 per 1,000 gallons	\$9.69 per 1,000 gallons
Sewer Rate	\$7.54 per 1,000 gallons	\$7.54 per 1,000 gallons
Vehicle Charge*	\$3.00/household per month	\$3.00/household per month
Ex Flow Charge	\$1.50/household per month	\$1.50/household per month
Refuse & Recycling	64 gallon: \$18.68 per month 96 gallon: \$21.79 per month	64 gallon: \$20.19 per month 96 gallon: \$23.57 per month
Solid Waste Agency	\$0.11/household per month	\$0.11/household per month

*The Village of Lake Villa offers households with seniors 65 and over a discounted rate of \$12.00.

Importantly, the only rate that will be increasing with the January billing cycle is the Refuse and Recycling Rate which is adjusted each year by Waste Management pursuant to their municipal solid waste contract with the Village. For more information regarding your Utility Bill, visit www.lake-villa.org.